

## **Residential Plaza at Blue Lagoon Visitation Policy and Procedures**

### **Exhibit:**

- A) Resident Acknowledgement of Visitation Policies and Procedures
- B) Resident Essential Caregiver Designation Form
- C) Essential Caregiver Acknowledgement Form

### **Purpose**

This policy and procedures are intended to serve as guidance for Residential Plaza to comply with current regulations set in Florida Statutes, in reference to visitation policies and procedures.

### **Policy**

Visitation protocols are to be tailored to the individual, considering each resident's physical health, mental state, and social needs, thereby promoting, and enriching their overall quality of life.

Visitors must adhere to the Core Principles of Infection Prevention outlined below. Visitors who cannot adhere to the Core Principles of Infection Prevention will not be permitted to visit or will be asked to leave. Visiting can occur safely by following a person-centered approach and adhering to these core principles of infection prevention.

Visitation will always be allowed for all residents. Residential Plaza will no longer limit the frequency and length of visits for residents or the number of visitors or require advance scheduling of visits. Residential Plaza may limit essential caregivers for residents based on the ability of staff to safely screen and monitor and the space to accommodate the essential caregiver visitors.

The policies and procedures allow consensual physical contact between a resident and the essential caregiver/visitor.

If an infection outbreak among residents or staff is identified (including but not limited to COVID-19), residents and their families will be notified of the ongoing investigation. While it is safer for visitors not to enter the facility during an outbreak investigation, they will still be allowed. Visitors should be aware of the potential risk of visiting during an outbreak investigation and adhere to the core principles of infection prevention.

### **Core Principles of Infection Prevention**

- We ask visitors to refrain from visiting if they have any of the following:
  - a positive viral test for SARS-CoV-2,
  - symptoms of a communicable disease (including but not limited to COVID-19), or
  - if they currently meet the criteria for quarantine
- Refrain from the common areas or visiting if you show signs or symptoms or you have had close contact with someone with an infection/ communicable disease (including but not

- limited to COVID-19) in the prior 14 days (regardless of the visitor's vaccination status).
- Hand hygiene (use of alcohol-based hand rub is preferred).
  - The use of a facemask is optional (regardless of vaccination status).
  - Social distancing at least six feet between people.
  - Informational and educational signage throughout the community and proper visitor education on infection control precautions, and other applicable facility practices.
  - Cleaning and disinfecting high-frequency touched surfaces in the community.
  - Appropriate staff use of Personal Protective Equipment (PPE) if applicable.
  - Effective isolation of residents positive or at risk of infection of an infection/communicable disease (including but not limited to COVID-19)- e.g., separate areas dedicated to infection care.
  - Resident and staff testing in case someone is showing symptoms or is at risk by contact of an infection/communicable disease (including but not limited to COVID-19)

### **Essential Caregiver Designation**

The following are the procedures to be followed to identify Essential Caregivers for residents and the expectations. These procedures will be administered equally to all residents who request to have an essential caregiver, without regard to race, color, religion, sex (including gender identity and transgender status), age, national origin, disability, or veteran status.

A resident may designate an essential caregiver who is a family member, friend, guardian, or other individual. The essential caregiver is not required to provide necessary care to a resident.

At Residential Plaza visits will be between 9:00 a.m. – 9:00 p.m. Residential Plaza may limit the visit of essential caregivers for residents based on the ability of staff to safely screen and monitor and the space to accommodate the essential caregiver visitors.

Residential Plaza will allow in-person visitation in all the following circumstances unless the resident objects:

1. End-of-life situations.
2. A resident who was living with family before being admitted to Residential Plaza's care is struggling with the change in environment and lack of in-person family support.
3. A resident making one or more major medical decisions.
4. A resident experiencing emotional distress or grieving the loss of a friend or family member who recently died.
5. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident who used to talk and interact with others seldom speaking.

Procedures:

- I. For designation of essential caregiver visitors. A resident must consent the physical contact with an essential caregiver or visitor by designating it.
  1. Residential Plaza will provide the Agency for Health Care Administration (AHCA) with a copy of the facility's visitation policy and procedures, with the initial licensure application, renewal application, and/or change of ownership

application.

2. Any changes to Residential Plaza's visitation policies and procedures will be promptly communicated to residents and essential caregivers. Residential Plaza's updated and current visitation policy and procedures will be available on Residential Plaza's homepage ([www.residentialplaza.com](http://www.residentialplaza.com)).
  3. Residential Plaza designates Jackeline Diaz as key staff to support infection prevention and control training.
  4. Residential Plaza may limit essential caregivers for residents based on the ability of staff to safely screen and monitor and the space to accommodate the essential caregiver visitors.
    - i. Identify locations for visitation/care to occur planning for residents in shared spaces and facilities with minimal common space to identify maximum time availability.
    - ii. Provide outdoor visitation spaces that are protected from weather elements, such as porches, courtyards, patios, or other covered areas that are protected from heat and sun, with cooling devices, if needed
    - iii. Create indoor visitation spaces for residents in a room that is not accessible by other residents or in a resident's private room if the resident is bedbound and for health reasons cannot leave his or her room.
  5. All residents and/or POA/Guardian, if appropriate, will be asked to identify an Essential Caregiver.
  6. All new residents will be asked to identify an Essential Caregiver upon move-in.
  7. All residents will be allowed to update the named Essential Caregiver of record.
  8. If the specific resident to be visited is quarantined, tested positive, or showing symptoms of an infection/communicable disease, visits in these circumstances will likely require a higher level of PPE than standard surgical masks. Essential caregiver visits may take place in the resident's room, or a designated area determined by Residential Plaza.
  9. Essential caregiver visitors must wear Personal Protective Equipment (PPE) per the facility's Infection Control Policies. The PPE required must be consistent with the most recent CDC guidance for healthcare workers. At Residential Plaza the essential caregiver visitors shall wear the same PPE that staff wear to provide care or services to the resident.
- II. To facilitate visits by Essential caregiver visitors:
1. The resident (or their representative) will read and sign the policy and procedures. The acknowledgment of the signature represents that the essential caregiver will abide by the policies set forth in this document.
  2. The essential caregiver will complete training on Residential Plaza's webpage infection prevention and control including the use of PPE, use of masks, hand sanitation, and social distancing.
  3. The essential caregiver must immediately inform the facility if they develop symptoms consistent with an infection/communicable disease within 24 hours of their last visit to the facility.

- III. When an essential caregiver visits the facility will:
1. Residential Plaza will maintain a visitor log, and require the essential caregiver to sign in and out on the visitor log documenting the name of the individual, the date and time of entry,
  2. Residential Plaza will ensure that the required training and policy acknowledgments are available on Residential Plaza's webpage.
  3. Residential Plaza will maintain educational and informational posters around the community to educate visitors and safeguard infection policies and procedures.
  4. Residential Plaza will ensure that the caregiver visitor has appropriate PPE if applicable.
  5. Residential Plaza will monitor the essential caregiver visitor's adherence to policies and procedures.
  6. If the essential caregiver visitor fails to follow the facility's infection prevention and control requirements, after attempts to mitigate concerns, Residential Plaza shall restrict or revoke visitation.
  7. In the event the essential caregiver visitor's status is revoked due to the individual not following the facility's policy and procedures, the resident may select a different essential caregiver visitor who will be granted visitation rights upon proper vetting and agreeing to Residential Plaza's policies and procedures.

Residential Plaza at Blue Lagoon (Residential Plaza)  
Exhibit A  
Resident Acknowledgement of Visitation Policies and Procedures

I, \_\_\_\_\_ acknowledge receiving the Visitation Policies and Procedures and agree to always abide by them.

- Yes, I will designate an Essential Caregiver.
- I will complete the Essential Caregiver Designation Form and return it to the Social Services office or via email to [info@residentialplaza.com](mailto:info@residentialplaza.com)
  - My Essential Caregiver will complete and return via email ([info@residentialplaza.com](mailto:info@residentialplaza.com)) the Essential Caregiver's Acknowledgement Form.
- No, I will not designate an Essential Caregiver at this time.

\_\_\_\_\_  
Resident Name

\_\_\_\_\_  
Resident Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Resident Caregiver Printed Name

\_\_\_\_\_  
Residential Plaza's Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Residential Plaza's Representative Printed Name

Residential Plaza at Blue Lagoon (Residential Plaza)  
Exhibit B  
Essential Caregiver's Designation

I, \_\_\_\_\_ designate \_\_\_\_\_ as essential caregiver for \_\_\_\_\_. In making this designation, I consent and understand that:

- Visits by essential caregivers are subject to Residential Plaza's policies and procedures and ability to screen visitors and monitor visits.
- Essential caregiver visits may be based on current facility conditions and may be limited to a minimum of 2 hours daily, based on the ability of staff to safely screen and monitor and the space to accommodate the essential caregiver visitors.
- Residential Plaza will allow in-person visitation in all of the following circumstances unless the resident objects:
  - End-of-life situations.
  - A resident who was living with family before being admitted to Residential Plaza's care is struggling with the change in environment and lack of in-person family support.
  - A resident making one or more major medical decisions.
  - A resident experiencing emotional distress or grieving the loss of a friend or family member who recently died.
  - A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
  - A resident who used to talk and interact with others seldom speaking.
- Essential caregivers will need to follow Residential Plaza's infection control and education policies and procedures and agree to such. At no time will they be more stringent than those for staff and at no time required to submit proof of vaccination.
- Essential caregivers must sign an acknowledgment of completion of required training and adherence to infection prevention and control policies.
- Visits by a specific essential caregiver may be suspended for failure to follow infection prevention and control requirements or other related rules of Residential Plaza. At that time the resident or resident's representative can designate a new essential caregiver.

\_\_\_\_\_  
Resident or Legal Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Resident or Legal Representative Printed Name

\_\_\_\_\_  
Residential Plaza's Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Residential Plaza's Representative Printed Name

Residential Plaza at Blue Lagoon (Residential Plaza)  
**Exhibit C**  
**Essential Caregiver Acknowledgement**

I, \_\_\_\_\_ accept the designation as an essential caregiver for \_\_\_\_\_ . I understand that:

- My visits as an essential caregiver are subject to Residential Plaza’s infection control and education policies and procedures. I acknowledge receiving the policies and procedures and agree to always abide by them.
- Essential caregiver visits cannot occur if the resident personally objects/declines your visit no matter the circumstance per 408.823 of F.S.  
“(c) The visitation policies and procedures required by this section must allow in-person visitation in all the following circumstances, unless the resident, client, or patient objects:  
1. End-of-life situations. 2. A resident who was living with family before being admitted to the provider’s care is struggling with the change in environment and lack of in-person family support. 3. The resident is making one or more major medical decisions. 4. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died. 5. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver. 6. A resident who used to talk and interact with others is seldom speaking. “
- When visiting as an essential caregiver, I will utilize personal protective equipment (PPE) as determined by facility policies and procedures.
- I acknowledge having received training on infection prevention and control, use of PPE, use of masks, hand sanitation, and social distancing. I am satisfied with the training provided and do not have any questions regarding any of these topics.
- I acknowledge my obligation and agree to immediately notify Residential Plaza if I experience symptoms of a respiratory infection, cough, fever, shortness of breath or difficulty breathing, congestion or runny nose, sore throat, chills, headache, muscle pain, repeated shaking with chills, new loss of taste or smell, nausea or vomiting, diarrhea, symptoms possibly related to a contagious infection, or if I test positive for an infection/ communicable disease (including but not limited to COVID-19) within fourteen (14) days of a visit.
- Visits by essential caregivers may be restricted or revoked for failure to follow infection prevention and control procedures of Residential Plaza.

\_\_\_\_\_  
Designated Essential Caregiver Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Designated Essential Caregiver Printed Name

\_\_\_\_\_  
Residential Plaza’s Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Residential Plaza’s Representative Printed Name